



Dear Customer

We would like to inform you that the Value Logistics brand has recently been used in various internet SCAMS.

We are doing everything within our power to prevent this from happening, however as you know in this day and age with the technology available, it is almost impossible to stop all these targeted attempts. As such we urge you to take note of the e-mail below (Annexure 1) and the letter (Annexure 2) that was attached to the scam email.

Value Logistics will never send an e-mail like this. Should you receive something similar to this please advise our Call Centre on 0860 1000 46 or your assigned Customer Relations Manager immediately for us to be able to take the necessary action.

On the below sample we have requested the domain used (valueexpresscourier.com) to be blocked as this domain is not owned by Value LTD. Any other instances of this nature will be treated in exactly the same way. Further to this, a case for fraud has been logged with the Cyber Crimes unit for investigation.

We appreciate your cooperation in this matter.

Best regards

Steven Gottschalk





Annexure 1: Email

From: Mr. Mike Osborne [<mailto:mike@valueexpresscourier.com>]

Sent: Monday, 15 May 2017 5:40 PM

To: [REDACTED]

Subject: Shipment details/charges for parcel Ref No: ZA20048895

Good day [REDACTED]

We would like to confirm to you that we have received your parcel for immediate delivery to your address. In order to complete this delivery, enclosed is a copy of our delivery formalities and corresponding charges which must be fulfilled/paid by you before we commence delivery to your address.

Moreover, you are advised to complete this details below.

You are to get back to us with the required details below:

1. Your Preferred Delivery Option from the listed options attached:
2. Your Delivery Address:
3. Your Mobile Number:

We would like to let you know that once again that the payment for this parcel delivery must be made before we commence delivery to your address.





Annexure 2: Letter



F: +27(0) 87 880 6540
F: +27(0) 86 605 4877

10 Essex Rd, Tunney Ext. 10,
Elendsfontein, Johannesburg
South Africa

2017/05/15

Ref No: ZA20048895

Good day ,

We specialise in time sensitive movement of freight through door-to-door, on demand delivery and collections and offer a diversification of services such as early delivery, late collections, same day collections and deliveries to all major centres. Our Express Courier service offers prompt on time services for both national and international shipments.

Your request has been granted and your delivery shipment details are stated below, kindly view the chart carefully and choose an option from the listed delivery options below, it is with your preferred option that we can be able to deliver your parcel containing your winning cheque worth Eight Hundred Thousand United States Dollars (\$800,000.00) to you.

Please find below our delivery classes and their corresponding charges in USD for your consideration. The total cost of delivery for any Courier Delivery Class you choose is to be paid by you to this Courier Company before we can commence with the delivery of your Parcel.

Value Express Next Day Delivery/24hrs Cost of Delivery
Postage \$370.00
Insurance \$315.00
Administrative \$300.00
TOTAL \$985.00

Value Express Premium Delivery/48hrs Cost of Delivery
Postage \$280.00
Insurance \$315.00
Administrative \$230.00
TOTAL \$825.00

Value Express Economy Delivery/72hrs Cost of Delivery
Postage \$260.00
Insurance \$315.00
Administrative \$210.00
TOTAL \$785.00

You are to get back to us with the required details below:

1. Your Preferred Delivery Option from the listed options above:
2. Your Delivery Address:
3. Your Mobile Number:
4. Your Next of kin if any:

All this details must be filled and sent back to this office immediately, so as to enable this company start the processing of your prize delivery.

Please note that all business with Value Express Courier is conducted strictly upon the terms of our Standard Trading Conditions which prevail over any other contractual arrangements. We are glad to have you do transactions with this company. **KINDLY NOTE THAT THE DELIVERY OF YOUR PARCEL IS GUARANTEED AFTER YOU MUST HAVE PAID TO OUR ACCOUNTS DEPARTMENT.**

Yours in service

Mike Osborne
Head Customer Preposition
Value Express Logistics Company

